



## Limited warranty

Visionome products are warranted to be free from defects in material and workmanship under normal use and service. The warranty period is 12 months and begins on the date of shipment. Accessories, batteries, memory cards, product repairs, and services are warranted for 90 days. This warranty extends only to the original buyer or end-user and does not apply to any product which has been misused, altered, neglected, contaminated, or damaged by accident or abnormal conditions of operation or handling.

Warranty obligation is limited, at sellers option, to refund of the purchase price, free of charge repair, or replacement of a defective product which is returned to an authorized seller within the warranty period.

To obtain warranty service, contact your seller to obtain return authorization information, then send the product to that seller, with a description of the defect. Buyer shall send the products to seller at their own cost and risk. Visionome seller handles no costs other than shipments made by seller itself within warranty repairs. However, seller assumes no risk for damage in transit.

If Visionome determines that failure was caused by neglect, misuse, contamination, alteration, accident, or abnormal condition of operation or handling, including overvoltage failures caused by use outside the product's specified rating, or normal wear and tear of mechanical components, Visionome seller will provide an estimate of repair costs and obtain written authorization before commencing the work.

Following repair, the product will be returned to the Buyer and the Buyer will be billed for the repair. Shipment cost to buyer will be handled by Visionome seller if the repair is done under warranty. If repairs are done outside warranty, shipment costs are added to repair bill.

THIS WARRANTY IS BUYER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. VISIONOME SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES, INCLUDING LOSS OF DATA, ARISING FROM ANY CAUSE OR THEORY.

Since some countries or states do not allow limitation of the term of an implied warranty, or exclusion or limitation of incidental or consequential damages, the limitations and exclusions of this warranty may not apply to every buyer. If any provision of this Warranty is held invalid or unenforceable by a court or other decision-maker of competent jurisdiction, such holding will not affect the validity or enforceability of any other provision.